



Information Technology Division Purchase Request

DATE	4/25/2017
ITD WORK ORDER #:	117421

REQUESTOR Kristene O'Shannon	ITD CONSULTANT René Hoopes	ASSET TAG # (if applicable)	
SHIP TO ADDRESS ITD Customer Services 403 Cleveland Avenue SE, Suite C Tumwater, WA 98501-3311 Mail Stop: 42646		TELEPHONE NUMBER (including area code) 360.596.4915	
BUREAU FOB	DISTRICT & DIVISION D1	DETACHMENT/SECTION Tacoma	MAIL STOP
BUSINESS JUSTIFICATION			
DESCRIPTION	QTY.	COST PER UNIT	TOTAL
Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System)	1	\$1,890.50	\$1,890.50
			0
			0
			0
			0
			0
			0
			0
		ESTIMATED TOTAL COST	\$1,890.50

NOTES

We would like to purchase the 2 year software only warranty for \$1,890.50 and use the grant fund cite of GAM1.

BUDGET CODE(S) NOTE: If more than one budget code is listed below, please specify percentage next to each.
GAM1

APPROVAL SIGNATURES

NOTE: At least one employee below must have Purchase Approval Authority for the amount being requested per Regulation 10.04.040.

E-mail approvals will be accepted. The form can be sent to ITDHelp@wsp.wa.gov, faxed to (360) 596-4469, or mailed to ITD Customer Services at the address above.

SUPERVISOR	PRINTED NAME	DATE	APPROVE <input type="checkbox"/> YES <input type="checkbox"/> NO
SECTION MANAGER / COMMANDER	PRINTED NAME	DATE	APPROVE <input type="checkbox"/> YES <input type="checkbox"/> NO
DIVISION / DISTRICT COMMANDER	PRINTED NAME	DATE	APPROVE <input type="checkbox"/> YES <input type="checkbox"/> NO
ASSISTANT CHIEF / BUREAU DIRECTOR	PRINTED NAME	DATE	APPROVE <input type="checkbox"/> YES <input type="checkbox"/> NO



205 - H Creek Ridge Road
Greensboro, NC 27406

4/19/2017
QUOTATION

Delivered to:
Patrick Horan
Washington State Patrol
1405 Harrison Avenue North West
Olympia, WA 98502

Quotation valid until: June 13, 2017
Prepared by: Tracy Brown
GSA Schedule 84 Contract #GS07F0004Y

Comments: Software support includes 24/7 remote technical support, hostlist updates, bug fixes, patches, firmware & protocol updates & software upgrades.

This warranty does not apply to costs associated with the installation of the software.

A 5% discount is applied if you purchase 2 years of extended software coverage.

Model #	Description	Units	1-Year Software Only Warranty Coverage (5/13/17 to 5/13/18)	2-Years Extended Software Only Warranty Coverage (5/13/17 to 5/13/19)
MPH-900 MS2 (140002) Chevy Tahoe	PB27088-GMSBA01419-GMSAA01126 (Installed 5/13/15) Warranty expires 5/13/17 Eligible to carry hardware coverage until 5/13/19	1	\$995.00	\$1,890.50
		1	\$995.00	\$1,890.50

Terms: Net 15 Days
Authorized Signature: _____

Good Morning,

We would like to purchase an extended warranty for our ALPR. Please see the attached quote estimate and Captain Halls below approval.

We would like to purchase the 2 year software only warranty for \$1,890.50 and use the grant fund cite of GAM1.

Thank you,

Lieutenant Kristene O'Shannon

From: Hall, Daniel (WSP)
Sent: Tuesday, April 25, 2017 11:10 AM
To: O'Shannon, Kristene (WSP)
Subject: RE: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol

Approved.

Captain Dan Hall, #21

District 1 – Tacoma
2502 112th Street East
Tacoma, WA 98445
Office (253) 538-3101
Fax (253) 538-3270

From: O'Shannon, Kristene (WSP)
Sent: Wednesday, April 19, 2017 1:03 PM
To: Hall, Daniel (WSP)
Subject: FW: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Sir,

The warranty for the ALPR that is assigned to Trooper Paine will be expiring in May. ITD obtained the above quotes for a new warranty. I spoke with Patrick who stated that his recommendation is we purchase the two year extended warranty for Software only since they have not had any issues over the past few years with hardware and he did not believe there would be any future issues with the hardware.

I would like approval to purchase the extended two year warranty for Software only at \$1,890.50 if our budget allows!

Thank you,

Lieutenant Kristene O'Shannon

From: Horan, Patrick (WSP)
Sent: Wednesday, April 19, 2017 12:58 PM
To: O'Shannon, Kristene (WSP)
Subject: FW: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Lt. O'Shannon,

Per our conversation, please see the attached two quote options for your consideration:

- Quote Washington State Patrol – Software Only – Hardware Opt Out – 2017 to 2018:
- Quote Washington State Patrol – Hardware – 2017 to 2018

Patrick Horan
ITD – Planning Section

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From: Tracy Brown [mailto:tracy.brown@elsag.com]
Sent: Wednesday, April 19, 2017 12:39 PM
To: Horan, Patrick (WSP)
Cc: Desiree Dorrie
Subject: RE: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Hi Patrick,

I have enclosed a software only warranty quote for 1 or 2 years of coverage. If you purchase 2 years of coverage, a 5% discount is applied.

You can purchase hardware warranty coverage until May 13, 2019 (two more years.) After 5/13/19, you will only be able to purchase software only coverage.

Tracy

From: Horan, Patrick (WSP) [mailto:Patrick.Horan@wsp.wa.gov]
Sent: Wednesday, April 19, 2017 3:10 PM

To: Tracy Brown <tracy.brown@elsag.com<mailto:tracy.brown@elsag.com>>
Cc: Desiree Dorrie <desiree.dorrie@elsag.com<mailto:desiree.dorrie@elsag.com>>
Subject: FW: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol

Hi Tracy,

My name is Patrick Horan and I am the Project Coordinator for our ALPR environment here at the Washington State Patrol. Per below, I have been in contact with Lieutenant Kristene O'Shannon regarding the hardware warranty renewal quote. I have attached the original quote you provided. Can you please send me an additional quote so we can make a determination on how we would like to proceed?

* 2 year quote for Software Warranty

If I am reading the attached quote correctly, we have two years of available warranty coverage remaining?

Thank you!

Patrick Horan
ITD – Planning Section

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From: O'Shannon, Kristene (WSP)
Sent: Friday, March 10, 2017 7:39 AM
To: Horan, Patrick (WSP)
Subject: FW: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Good Morning Patrick,

Quick question- the warranty for the ALPR we have is going to expire in May. Are we okay to purchase the warranty or do we need to go through you guys?

Kristene

From: Overend-Pearson, Collin (WSP)
Sent: Thursday, March 09, 2017 6:53 PM
To: O'Shannon, Kristene (WSP)
Cc: Paine, Brian (WSP)

Subject: FW: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Hi LT,

Looks like the warranty on the ALPR (that Brian now has) is about to expire FYI

Thanks,
Collin

From: Tracy Brown [mailto:tracy.brown@elsag.com]
Sent: Thursday, March 09, 2017 8:56 AM
To: Overend-Pearson, Collin (WSP)
Cc: Desiree Dorrie
Subject: Hardware Warranty Renewal Quote (ELSAG MPH-900 LPR System) Washington State Patrol
Importance: High

Dear Trooper Collin Overend-Pearson,
ELSAG North America takes pride in supporting the missions of our law enforcement partners. We manufacture our license plate readers to the highest standards, conduct quality testing, and take great pride in the installations we complete. While we make every effort possible to ensure our gear holds up to the rigorous conditions and environments
Our records indicate that the warranty on your MPH-900 2 Camera LPR System will expire on May 13, 2017.

When you purchased your gear, a one-year manufacturer's warranty was included in the price. The sales quote also included line items to purchase additional years of extended warranty which would cover software updates, hardware failure, labor, and field support for up to an additional three years. The extended warranty provides valuable protection should you experience problems. Without the extended warranty a new processor would cost \$10,000, a new camera \$4,500 and field support is billed at \$1,250 a day.

We would like to offer you the opportunity to purchase the extended warranty for a maximum coverage term of four years after the original purchase date. If you do not wish to purchase the hardware warranty, ELSAG also offers a software warranty which includes access to updates and bug fixes for the MPH 900 software, ELSAG Operations Center updates, Hotlist Compatibility and 24/7 Help Desk Access.

To complete your warranty renewal and continuation of coverage, either email a purchase order OR a copy of the signed quote to me. I will confirm receipt and reinstate your warranty coverage the day the documentation is received.

If you have any other warranty-related questions in the future, don't hesitate to email me or call me at (336) 379-7135 x 3120.

Sincerely,

Tracy Brown
Warranty Operations Manager
ELSAG, a Division of Selex ES
A Leonardo Company
205 H Creek Ridge Road
Greensboro, NC 27406
(Phone) 336-379-7135 x 3120
(Fax) 336-379-7164
www.selex-es.com | www.di-boss.com |
www.elsag.com

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